

English

The Implementation of Good Corporate Governance Policy and Regulation

PT FWD Insurance Indonesia

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Data Privacy Policy

PT FWD Insurance Indonesia (“Company”) is fully committed to maintaining the integrity of personal data of our customers, employees, business partners, third parties or any other party whose data is controlled by the Company. We respect data privacy and safeguard the data entrusted to the Company. Furthermore, we strive to comply with applicable privacy laws and regulations of jurisdictions from which the personal data is collected, processed, used, disclosed, retained or destroyed. As such each employee bears a personal responsibility for complying with the related policy in the fulfilment of their responsibilities and obligations in the Company.

The Data Privacy Policy (“Policy”) outlines our commitment to respecting data privacy and provides guidance on how personal data should be collected, used, stored, transferred, and disposed of by the Company. It also clarifies relevant roles and responsibilities, privacy principles and operational controls to protect personal data and minimise privacy risks.

The Policy establishes the general approach as well as the minimum standards to which the Company must adhere to. It applies to all Company’s employees, contingent workers, contractors, temporary staff, business partners and data processors that process personal data on behalf of the Company. All employees and contingent workers must abide by this Policy and applicable data privacy laws and regulations. Any breaches in data privacy may expose the Company to civil or criminal penalties as well as reputational damage.

Where the local laws and regulatory requirements require higher standards than the requirements in this Policy, the stricter local regulatory requirements must be met.