



# Complaint Handling Publication

Period: July s.d. september Tahun 2021

## PT FWD Insurance Indonesia

No.	Jenis Transaksi Keuangan	Resolved		In Progress		Not Completed		Report Counts
		Amount	%	Amount	%	Amount	%	
1	Life Insurance with Investment Value	49	13.73	2	28.57	0	0	51
2	Life Insurance with Term Life Insurance	12	3.36	1	14.29	0	0	13
3	Life Insurance with Accident Death and Dissablement Insurance	7	1.96	1	14.29	0	0	8
4	Life Insurance with Health Insurance	283	79.27	3	42.86	0	0	286
5	Life Insurance with Credit Life Insurance	4	1.12	0	0.00	0	0	4
6	Life Insurance with critical illness Insurance	2	0.56	0	0.00	0	0	2
<b>TOTAL</b>		<b>357</b>	<b>100.00</b>	<b>7</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>364</b>